

Our Mission

To promote independence and quality of life by providing innovative solutions to health and long-term care needs

Our Values

Respect
Integrity
Relationships
Excellence
Social Responsibility

Experience You Can Trust

Care Wisconsin is a nonprofit care management organization that is working in collaboration with Columbia County, the State of Wisconsin, service providers and agencies in your community.

Care Wisconsin has strong roots as a health and human services agency—we opened one of the state's first adult day care centers in 1976. Since then, we have developed care programs to offer frail seniors with chronic conditions and adults with developmental and/or physical disabilities more choices for maintaining independence.

For over 12 years, we have provided and coordinated health and long-term care services through the innovative Wisconsin Partnership Program. We share our experience as we join your county and others in leading long-term care reform and the expansion of Family Care.

To learn more about us, please call toll-free 1-800-963-0035 or visit www.carewisc.org on the Web.

How Can You Become a Member?

During the transition to Family Care in Columbia County, you are eligible to enroll in our Partnership Program if you are currently in a waiver program. If you are on the waiver waiting list, contact the Aging and Disability Resource Center for information.

The county's Aging and Disability Resource Center will assist you in reviewing your options and will enroll you in the program of your choice. Membership is voluntary, and you can enroll or disenroll at any time.

After the transition period in your county, adults will be eligible for Partnership if they:

- are age 18 or over and have a developmental and/or physical disability; or
- are age 65 or over;
- have long-term care needs;
- meet functional and financial requirements; and
- reside in Columbia County.

Our Partnership Program is offered in other counties in Wisconsin, so if you move outside of Columbia County you may be able to continue your enrollment.

Need Less Support?

If you need long-term care services but not the extra benefits and care of Partnership, you may want to consider our Family Care Program.

Talk with your benefits counselor or case manager to determine if the basic Family Care benefits package is the right choice for you.

For More Information

If you would like more information or assistance, please contact the Columbia County Aging and Disability Resource Center at (608) 742-9233 or 1-888-742-9233, Monday–Friday, 8 a.m. to 4:30 p.m. TTY users should call (608) 742-9229. Address: 2652 Murphy Road, Portage, WI 53901.

You can also contact Care Wisconsin:

Local Office

2425 New Pinery Road, Suite 201
Portage, WI 53901
(608) 742-8925 • 1-866-561-2683
WI Relay 711

Main Office

2802 International Lane
Madison, WI 53704
(608) 240-0020 • 1-800-963-0035
WI Relay 711
Web site: www.carewisc.org

Interpreter and translation services are available free of charge. This document may be available in other formats upon request. If you have special needs, call 1-800-963-0035 for assistance.

Partnership is a Wisconsin Family Care Partnership and Medicare Advantage Special Needs Plan program offered by Care Wisconsin Health Plan, Inc., which is part of Care Wisconsin.

Care Wisconsin Health Plan, Inc. has contracts with both Wisconsin Medicaid and Medicare. The plan's contracts with Medicaid and Medicare are renewed annually, and the availability of coverage beyond the end of the current contract year is not guaranteed.

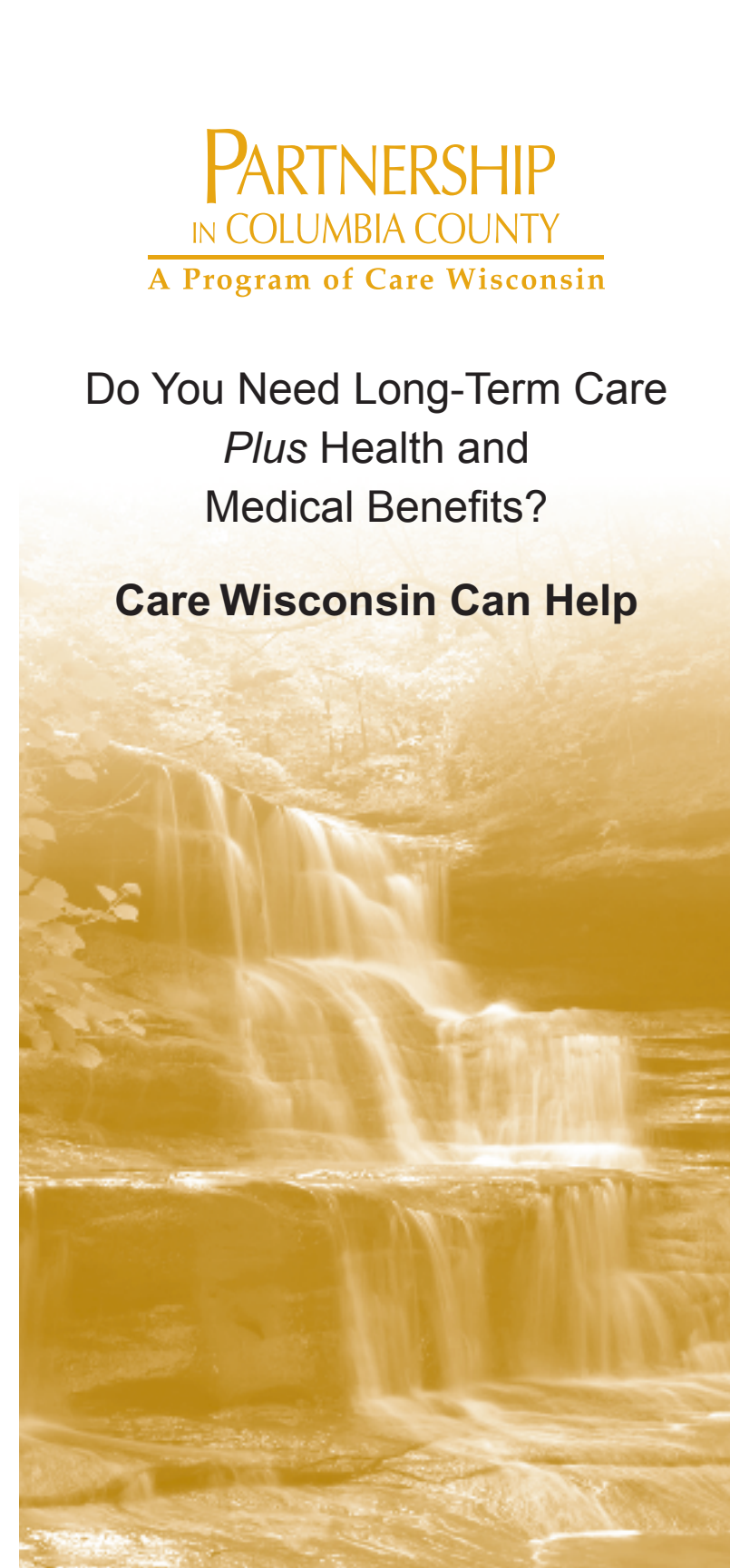
Equal Opportunity Service Provider

H7475-001_FCP1_4-08A
© 2008 Care Wisconsin Health Plan, Inc.

PARTNERSHIP
IN COLUMBIA COUNTY
A Program of Care Wisconsin

Do You Need Long-Term Care
Plus Health and
Medical Benefits?

Care Wisconsin Can Help



PARTNERSHIP IN COLUMBIA COUNTY

A Program of Care Wisconsin

Partnership is a public program that provides expanded care management and covers all long-term care services in the basic Family Care benefits package—*plus*:

- ALL health and medical services, and
- ALL prescription drugs.

If you are eligible for the new Family Care Program, you also qualify for the Partnership Program.

Partnership in Columbia County is offered by Care Wisconsin, a nonprofit care management organization founded over 30 years ago. Since starting our Partnership Program in 1995, we have supported hundreds of individuals in their choice to live independently and maintain quality of life.

As a member of Partnership, you can use Care Wisconsin's local provider network for needed services, such as in-home personal care, physician care, medications, dental services, assisted living, hospital care and transportation.

You, your family or your guardian will have the extra support of a care team that is trained to provide care management for both health and medical conditions, in addition to your long-term care needs.

Expanded Care Team

You are the most important member of your care team. In addition to you, your care team includes a nurse practitioner, a registered nurse, a social worker and other professionals.

Your care team will coordinate all your health, medical and long-term care services. This allows you to receive many health and personal care services right in your home. Also, you no longer need to worry about getting to your doctor, setting up appointments and dealing with confusing medical bills.

You will experience the advantages of having a nurse practitioner on your care team. The nurse practitioner can prescribe medications, perform general physical exams and help in communicating with your doctor.

Member-Centered Approach

You and your care team will discuss what's important to you and what personal goals or long-term care outcomes you want to achieve. You will determine what you are able to do for yourself, what supports you have already and what your needs are.

Using a process called the Resource Allocation Decision method, your care team will create a personalized service plan. The service plan will focus on the outcomes you want and the resources you may need to achieve those outcomes. Together, we will put in place the right services in the right amounts at the right time to support your changing needs.

You also have the opportunity to arrange, direct and purchase some or all of your long-term care services through the Self-Directed Supports option.

Benefits and Services

Our Partnership Program includes benefits and services covered under Medicaid, Community Options Program (COP) and/or Community Integration Program (CIP), as well as Medicare.

- Physician Care, including Primary Care and Medical Specialties
- Prescription Drugs
- Transportation
- In-Home Services including Nursing Care, Personal Care, Assistance with Medications and Meal Preparation
- 24-Hour Emergency Call Line
- Hospital Care
- Dental Services
- Adult Day Care Services
- Occupational/Physical/Speech Therapies
- Mental Health Services
- Medical Equipment and Supplies
- Audiology and Optometry
- Lab and X-ray Services
- And More

For a complete list of benefits and services, please see the Partnership Summary of Benefits available from your county's Aging and Disability Resource Center.

Your Providers

When you enroll in Partnership, you will have the extra support of a care team plus access to an extensive local provider network in Columbia County and throughout our service area. You have the opportunity to participate in the selection of your hands-on care providers.

You can receive a directory of Care Wisconsin's doctors and other providers from your county's Aging and Disability Resource Center.

Your Satisfaction Is Very Important

We listen to what our members have to say and conduct annual member satisfaction surveys to identify new ways to enhance services.

Seniors, adults with disabilities and/or their representatives help us improve our services. Our high standards for quality care ensure we meet and exceed all state and federal regulations.

What People Say About Us

"I used to worry constantly about my medical care. After joining Care Wisconsin, I feel less stressed...it's like seeing the light at the end of the tunnel." *Member*

"They look at me, the whole person, and listen to what I say." *Member*

"It's a feeling of freedom that makes us better able to care for her the many, many other hours of the week. Care Wisconsin is our salvation." *Family Caregiver*

"It's a tremendous relief knowing that highly skilled professionals are watching over my mother. They involve me in her care planning and respect her choices." *Family Caregiver*

"Care Wisconsin has developed extensive programs designed to keep and maintain people in their homes. These programs provide not just medical care, but the social services and support services that people need." *Physician*