

# PARTNERSHIP

HMO SNP

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## A Program of Care Wisconsin

September 2011

Dear Member:

Thank you for your membership in Partnership.

We are providing important information about the Medicare and Medicaid health care, long-term care services and prescription drug coverage we will offer next year. Please review this information to help you decide what coverage to choose for 2012.

Here are three documents with important information for you.

1. Please start by reading the **Annual Notice of Changes for 2012**. It gives you a summary of changes to your Medicare and Medicaid benefits for next year. These changes will take effect on January 1, 2012.
  - **Please review this notice within a few days of receiving it** to see how the changes might affect you.
  - **If you decide to stay with Partnership (HMO SNP)** for 2012 – you do not have to tell us or fill out any paperwork. You will automatically stay enrolled as a member of Partnership.
  - **If you decide to leave Partnership**, you can switch to a different Medicare health plan or to Original Medicare at any time. The Annual Notice of Changes tells you more about how to do this. To learn more about your health plan options, you can visit [www.medicare.gov](http://www.medicare.gov) or call 1-800-MEDICARE (1-800-633-4227), 24 hours a day, 7 days a week. TTY users should call 1-877-486-2048.
2. We're including a copy of Partnership's **Summary of Benefits** for 2012. It's a summary of your benefits for 2012 if you stay enrolled as a member of Partnership.
3. We're also including a copy of the Partnership plan's **List of Covered Drugs (Formulary)**, effective January 1, 2012. The Drug List tells you what Part D prescription drugs are covered by the plan. It also lets you know if there are any rules that restrict coverage for a drug.

If you have questions, we're here to help. Please call Customer Service at 1-800-963-0035 (TTY only, call Wisconsin Relay System 711). Hours are Monday-Friday, 8 a.m. to 4:30 p.m.,

and calls to these numbers are free. Customer Service also has free language interpreter services available for non-English speakers. You can also visit our Web site, [www.carewisconsinhealthplan.org](http://www.carewisconsinhealthplan.org).

We value your membership and hope to continue to serve you next year.

Sincerely,

Partnership Customer Service

Partnership is a Coordinated Care Plan with a Medicare Advantage Contract and a contract with the Wisconsin Medicaid Program.

Care Wisconsin's Partnership Program has been approved by the National Committee for Quality Assurance (NCQA) to operate as a Special Needs Plan (SNP) until December 31, 2014. NCQA's approval is based on a review of Care Wisconsin's Partnership Program Model of Care and is an indicator of compliance with CMS requirements. NCQA's approval is not an endorsement by CMS and/or NCQA of Care Wisconsin's Partnership Program or the quality of service provided by Care Wisconsin's Partnership Program. Care Wisconsin's Partnership Program will still need to be approved each year by CMS in order to operate. If you have questions regarding our approval by the NCQA, please contact us at 1-800-963-0035.